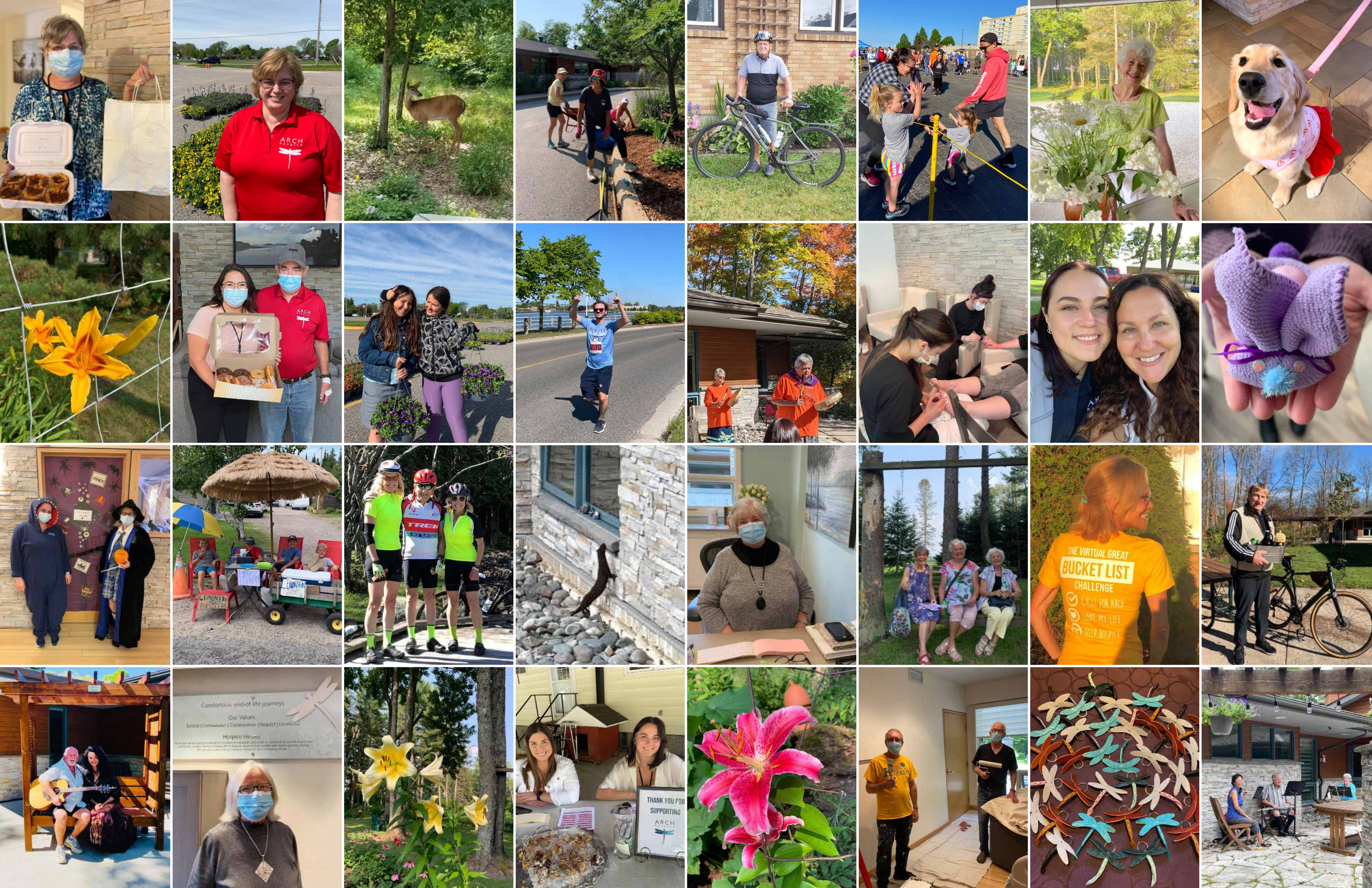




**2021  
2022  
ANNUAL  
REPORT**







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ARCH provides quality, compassionate care through end-of-life to the Algoma District at no cost. The emotional, spiritual, and physical comfort of our residents and their loved ones is our highest priority. We offer a home-away-from-home during one of life's most important moments: the end-of-life journey.

ARCH is only partially government-funded, requiring more than \$850,000 annually in community support, as well as the generosity of over 140 volunteers to provide our services to the community. By donating to ARCH, you are contributing to the comfort of the entire community.

# OUR MISSION



# PROMOTING A COMPASSIONATE COMMUNITY

Serving hundreds of individuals annually, Algoma Residential Community Hospice (ARCH) is a leader in providing compassionate care. In our quest to provide quality and comfortable end-of-life care to all, ARCH is truly grateful for the support of our invaluable Community partners in doing so. Our amazing ARCH Team is collectively focused on care, education, and advocacy for our District of Algoma. Our Early Resource Nurse Coordinators, Intake RN, Front-Line Care Team, Supportive Care Experts, Volunteers (for Palliative Care, Facility and Events) and Administrative Support Leads work collaboratively and synergistically to ensure compassionate experiences and fulfillment of final wishes.



## A MESSAGE FROM US

Serving the mission, vision, and values of ARCH Hospice is a special opportunity for us. Many of the Board Members, Employees, and Volunteers that choose to serve ARCH have an understanding of the importance of embracing life fully, creating comfort, developing supportive infrastructure for the communities we serve, and the investment we make in the well-being and growth of our warm-hearted teams. Together, we strive to create the best possible environment for our residents and their loved ones. Our values of Service, Compassion, Excellence, Respect and Collaboration guide our mission to ensure comfortable end-of-life journeys for all.

Over the past year, our team has committed to quality improvements related to accreditation, continued safe navigation through the pandemic, and ongoing system improvements. Our team continues to serve Algoma communities by providing support to 157 residents and their loved ones. Our Supportive Care Team served 547 Algoma Residents; providing 409 adults and 120 children and youth grief support sessions at no charge, in addition to providing emotional, mental, and spiritual support to ARCH residents and their families. Collaborative Care Algoma, a team of Registered Nurses, served approximately 160 clients by offering outreach support and education to community members, healthcare partners, and families across Algoma. Our Fund Development team continues to diligently revitalize events and fundraisers. This raises much needed community awareness and support so ARCH can continue to operate.

Naheed Dosani, from PEACH (Palliative Education and Care for the Homeless) in Toronto, joined us to continue our commitment to education in Diversity, Equity & Inclusion as we strive to build capacity and create supportive infrastructure for EVERY eligible Algoma resident free of charge. We also engaged Roy Remer from ZEN Hospice to give us techniques and strategies to improve our resiliency and provide mindful caregiving to those we serve at Hospice. We are committed to investing in the well-being and growth of our devoted team.

ARCH Hospice is only partially government-funded, requiring \$850,000 annually in community support. On behalf of the Board of Directors, the Leadership Team, the Residential Health Care Team, the Intake Team, the Support Services Team, the Collaborative Care Algoma Outreach Team, and the Administrative Team, we thank you for supporting ARCH. We continue to engage, inspire, and elevate comfortable end-of-life journeys for all as we offer quality, compassionate care through end-of-life. We also thank our team of over 140 dedicated volunteers and each of our Board Members; we could not do what we do without you.



**Nicole Pearce**  
Interim Executive Director



**John Stadnyk**  
Chair, Board of Directors

# ARCH Hospice Strategic Plan

## ENGAGE. INSPIRE. ELEVATE.

Comfortable end-of-life journeys for all  
Offer quality, compassionate care through end-of-life.

### Self-care is the priority



Investing in the well-being & growth of our warm-hearted team.

#### ACTIONS:

Develop & implement mindful caregiving model.

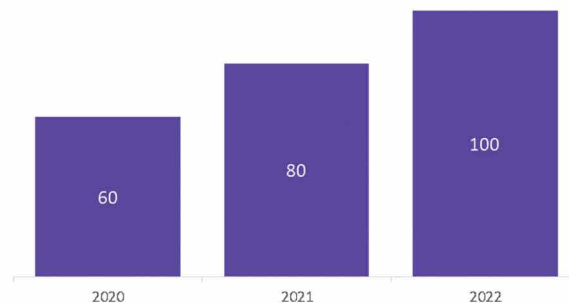


Extend supportive care programs to ARCH caregivers.

Integrate case-based learning & engagement model as core practices.

#### VISION:

Engage all in growth through diverse & specialized training  
100% of staff & volunteers engaged in mindful caregiving training.



### Comfort for those we serve



Caregiving is a deeply human service: creating comfort is our purpose.

#### ACTIONS:

Continue to use best practices to guide us.

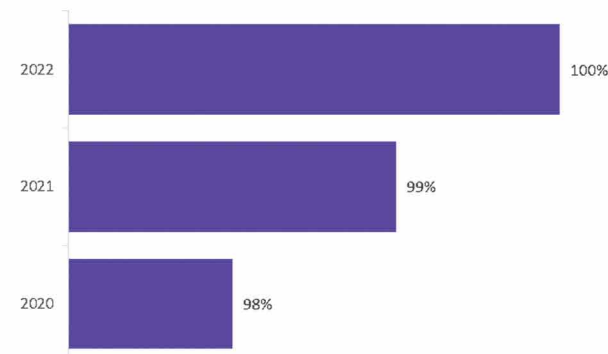
Expand reach throughout the Algoma District for early resource palliative services & connected care.



Serve & engage youth through children's grief programs and compassion camps.

#### VISION:

Comfort 100% of those we serve  
Residents & families feel comforted by our services.



### Leaders in compassion



Daring to look at death directly as a way of embracing life fully.

#### ACTIONS:



Host Open Death Conversations & Getting Comfortable with the Uncomfortable series.

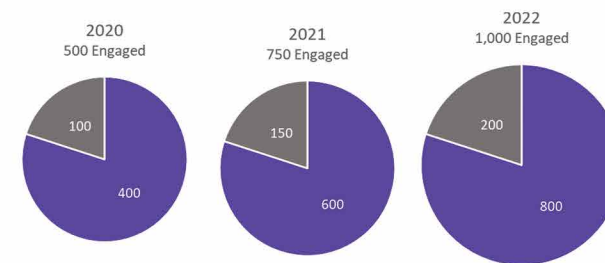
Engage our community to build comfort in discussing death & dying.

Promote advance care planning & having The Talk.



#### VISION:

Inspire our community to have The Talk  
Engage 1,000 people to have The Talk.



### Build capacity



Creating supportive infrastructure to provide the best care.

#### ACTIONS:

Develop comprehensive suite of resources for mindful caregiving & grief.

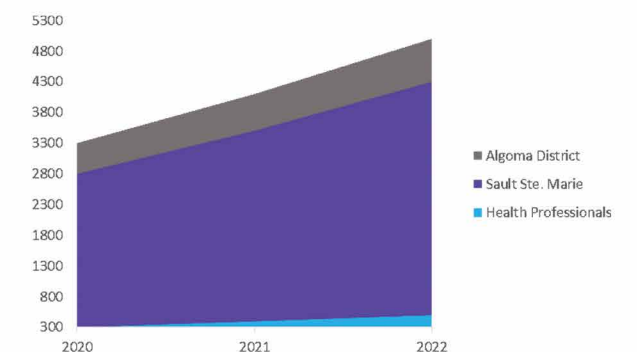


Implement comprehensive Communications Strategy to increase awareness of hospice palliative care.

Enhance the use of technology to increase our reach.

#### VISION:

Elevate awareness of hospice care  
Increase community reach by 25% yearly.



# ENGAGE. INSPIRE. ELEVATE.

Our strategic priorities continue as follows:

## Self-care is the priority

Investing in the well-being and growth of our warm-hearted team.

We believe that by investing in the people who serve, encouraging their personal and professional growth, then and only then will we create the greatest potential for quality care and service to our residents and families. Our intention is to engage all employees and volunteers in growth through specialized training and self-care strategies. We will be the pre-eminent trainers and information facilitators in mindful caregiving (caregiver wellness) and holistic healing from grief. We will start first with our team and will expand this offering to family caregivers in the Algoma District and beyond.

## Comfort for those we serve

Caregiving is a significant and deeply human service: creating comfort is our purpose.

As a human service organization, we believe that through mindful, loving, compassionate care, we create comfort for those we serve. Our intention is to provide 100% comfort to those we serve. We also recognize that it is important for us to expand our reach throughout the Algoma District for early resource palliative services.

## Leaders in compassion

Daring to look at death directly as a way of embracing life fully.

We want to change the way we approach death and dying in our culture. We do this by supporting individuals in their end-of-life journey with mindful and compassionate care. Through conversation, we bring death out into the open. We dare to look at death directly and consider what we want for ourselves. We consider how we might prepare for not getting what we want when our time comes. At ARCH, we trust in the value in contemplating one's own death, as a way of embracing life fully. Our intention is to inspire others to have The Talk. We will do so through offering practical sessions to health professionals, our community at large, and beyond.

## Building capacity

Creating supportive infrastructure to serve.

Supportive infrastructure is a key enabler to advance our vision and mission. We acknowledge that we need to invest in several areas to enhance and sustain our services. Our intention is to elevate awareness of hospice palliative care and to build capacity for growth in our supportive care programming. Through increased awareness, we believe we will augment our financial sustainability. Through creation of supportive care capacity building, we position ourselves to reach many others in the future.



## OUR BOARD OF DIRECTORS

### Chair

John Stadnyk

### Vice Chair

Thomas Ambeault

### Treasurer & Secretary

Alison Oswin

### Director

Ian LeClair

### Director

Bonnie Ostroski

### Director

Joanne Kovich

### Director

Janice Beatty

### Director

Mary Ellen Luukkonen

### Director

Lyne Gagnon

### Director

Jeanette Biemann

### Director

Heidi Atkinson

### Director

Annette Katajamaki

### Interim Executive Director

Nicole Pearce

### Medical Advisor

Dr. Sharon Buehner

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The Board of Directors is the governing body of ARCH and is responsible for exercising governance authority and setting policy direction. The Board is accountable to the Members of the Corporation for the effective governance and implementation of ARCH's Mission, Vision and Values.

# EDUCATION

ARCH engages in education, training and development to develop evidence-based care practices to advance humanistic, compassionate palliative care. Physicians, nurse, pharmacists, social workers, personal support workers and other health care professionals look to ARCH to help them build basic and advanced skills in the field of palliative care. We expanded our community education to include more health fairs and taking on more practicum student placements.

## INTERNAL EDUCATION & TRAINING

Amplify Training (DEI & Dr. Naheed Dosani).....	All staff & volunteers
# of Online HPCO Volunteer Training .....	20 volunteers
Mindful Caregiving Zen Hospice .....	25 staff members
Basic Life Support CPR & AED .....	21 staff members
Annual OH&S Training.....	All staff and volunteers
Accessibility & Customer Service Training.....	All staff and volunteers
Confidentiality & Privacy Training.....	All staff and volunteers
Fire Safety Plan & Extinguisher Training.....	All staff and volunteers
IPAC Training.....	All staff
Resiliency: Dr. David McPhee.....	All staff
Safe Food Handling.....	20 staff and volunteers
Step Ladder Safety Training .....	All staff and volunteers
Trauma Informed Care .....	All staff
WHMIS .....	All staff and volunteers
MAiD Training .....	All staff and volunteers
COVID Education Training.....	All staff and volunteers
Safe Lifting .....	All frontline staff
Skills Fair .....	All frontline staff
TEND Training.....	Send stats
VON Grief & Bereavement Facilitator Training .....	6 volunteers
Circle on Truth & Reconciliation Day.....	20 staff and volunteers

## STUDENT PLACEMENTS

Third Year Registered Nurse - Sault College.....	6 students
Fourth Year Registered Nurse - Sault College .....	4 students
Personal Support Worker - Georgian College.....	1 student
Paramedic - CTS Canadian Career College .....	10 students
Child and Youth Worker - Sault College .....	1 student
Thanatology .....	1 student



# KITCHEN

“Alone we can do so little, together we can do so much”. The quote exemplifies why the Kitchen at ARCH is the hub of hospice. Our incredible team of volunteers alongside Chef Tom deliver comfort, care, and compassion to those we serve at Hospice. On weekdays, Chef Tom provides fresh home cooked meals for breakfast, lunch, and dinner with support from our volunteers and staff. Our residents and their loved ones enjoy Chef Toms’ homemade cinnamon buns, German beef stew with spätzle, homemade chicken fingers, and vegan dishes.

Our volunteers every day of the week create delicious baking from, lemon meringue pie, snickerdoodle cookies, scones, and other favourites upon request. Each volunteer and staff member shine in the Kitchen by preparing their favourite meals with pride all while fulfilling the requests of our residents. This past year, some of the meal wishes we created included a steak with all the fixings, homemade carrot cake on a resident’s birthday, fish and chips, to the daily requests we fulfill every day.

Our hospice relies on donations from the community for our operating budget and do not receive government funding for food or costs associated with our Kitchen. We couldn’t do it without our supporters. Financial contributions through donations, our online 50/50, Nevada Tickets and off our Wish List all make this possible. Thank you for allowing us to be able to provide the comfort from our Kitchen to our residents 24/7.

Food is comfort and we will continue to offer this care to those we serve at hospice, our residents, their loved ones, and guests. We are grateful to our donors for this support. We thank our Care Team, Chef Tom, and Volunteers that continue to strive to grow and learn, new recipes year after year, all while delivering the highest quality of meals, even favourite recipes we’ve had for years and years.

With Gratitude,  
**Julie Premo,**  
 Manager of Training & Coordination  
 Kitchen Manager at ARCH Hospice



# SUCCESS IS BEST WHEN SHARED

Our volunteers continue to be an integral part of the day-to-day operations at ARCH Hospice. Our volunteers are individuals that selflessly give of their skills to ensure our success. Through their shared talents, we can offer a level of care to those we serve that would not be achievable without their support.

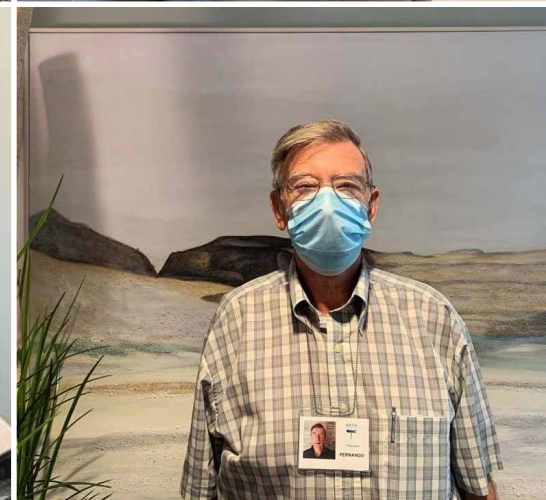
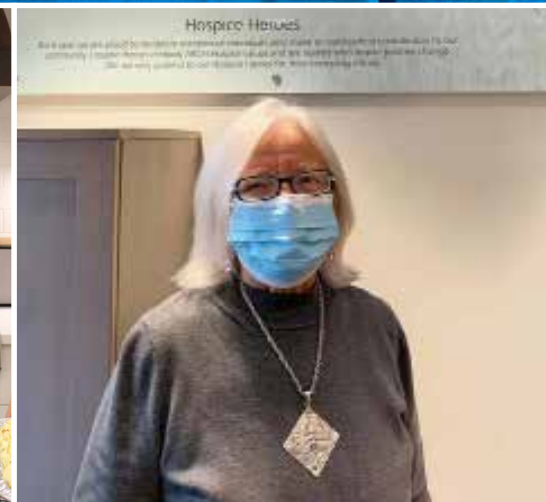
The reception volunteers at ARCH are the first individuals you meet when you come to Hospice. They ensure you are greeted with love, compassion, and respect. Our office volunteers, process donations and ensure you receive the best experience related to your contribution. The grass you walked by and the garden you admire was cared for by our Gardening and Maintenance Volunteers.

The home cooked meal or dessert you enjoyed was created by our Kitchen Volunteers. Our Palliative Volunteers are our direct support volunteers. Their role is to ensure our residents have all they need, and their needs are met holistically, spiritually, emotionally, and physically. They are there to help with legacy building, turning on your favourite music, or holding your hand when you need support.

Alongside Palliative Volunteers, we have Complementary Therapy Volunteers delivering services such as Pet Therapy, Reiki, Aromatherapy, Music Performances, Hairstyling, etc. Volunteerism in Hospice includes being and doing. Hospice volunteers are aware that it is in the being where the magic happens, where joy and life exist, to ensure every moment and breath are lived to fullest extent possible for our residents.

This past year continues to illustrate how incredible our volunteers shine and support at Hospice. We thank our volunteers for being a part of success, we thank you for sharing your gifts with us day after day, year after year.

With Gratitude,  
**Julie Premo,**  
 Manager of Training & Coordination  
 Volunteer Manager



# VOLUNTEERS

## TOTAL HOURS & VOLUNTEERS

VOLUNTEER TYPE	HOURS BY DEPT.	VOLUNTEERS BY DEPT.
Complementary Therapy	0:60:00	6
Departmental & General Meetings	n/a	n/a
Fundraising - Events	1049:30	20
Housekeeping	307:00	2
Interior/Exterior Maintenance	702:00	17
Kitchen	1625:30	17
Office	157:00	3
Palliative	4872:00	31
Reception	2770:45	23
Direct Resident Care	4872:00	31
Ancillary Care	6671:45	87
<b>TOTAL VOLUNTEER HOURS</b>	<b>11,543:45</b>	

## DEMOGRAPHICS

DATA SUMMARY	
Female	88
Male	30
Average Age	58
Average Date of Birth	1964
<b>TOTAL VOLUNTEERS</b>	<b>118</b>

COVID Impacts - notable reduction in hours and available volunteers

## YEARS OF SERVICE 2022

STAFF		VOLUNTEER
<b>10 years</b>	<b>5 years</b>	<b>10 years</b>
<ul style="list-style-type: none"> <li>Norie T-C.</li> </ul>	<ul style="list-style-type: none"> <li>Erica W.</li> <li>Kelly L.</li> <li>Janice S.</li> <li>Krista T-P.</li> </ul>	<ul style="list-style-type: none"> <li>Jane J.</li> <li>Nancy D.</li> <li>Donna R.</li> </ul>



# CARE IS THE PRIORITY

ARCH Supportive Care provides one on one grief counseling to our Sault Ste. Marie and surrounding area community free of charge. Individuals do not have to have their loved one pass at ARCH to access this support. Grief counseling is available to all ages as we have a specialized Child and Youth Care Worker on staff as well as a Registered Social Worker. See below for the 2020/2021 fiscal year stats which includes telephone, virtual, in person indoors (limited due to COVID restrictions), and outdoors;

## GRIEF CLIENTS SUPPORTED

	Q1	Q2	Q3	Q4
<b>ADULTS 19+</b>	<b>108</b>	<b>113</b>	<b>73</b>	<b>115</b>
<b>CHILDREN/YOUTH 0-18</b>	<b>22</b>	<b>32</b>	<b>34</b>	<b>32</b>
<b>TOTAL</b>	<b>130</b>	<b>145</b>	<b>127</b>	<b>147</b>

## Educating Mental Health Professionals and Upcoming Graduates

Seen as experts on grief in our community; we are often asked to present to Sault College classes as well as community agencies on how to counsel grief. This fiscal year our Family Support Facilitator presented for students of the following programs; Personal Support Worker, Child and Youth Worker, Social Service Worker, and Paramedics. Both Natasha and Jenna presented to the new Nogdawindamin counselors February 2022, and Natasha to the counselors at the Alzheimer's Society, educating on how to run their own grief group. See below for the number of individuals the Supportive Care provided education to over the fiscal year;

## SUPPORTIVE CARE EDUCATION RECIPIENTS

	Q1	Q2	Q3	Q4
<b>TOTAL</b>	<b>15</b>	<b>45</b>	<b>58</b>	<b>30</b>



## Virtual Memory Service

We have held the last three Memory Services Virtual from our Garden Room. We honour our residents with song, poetry, and words of healing. This is organized by the Supportive Care Team, and all staff are invited to participate. The feedback from families has been positive for their healing journey.




# Collaborative Care Algoma

Collaborative Care Algoma is a team of Registered Nurses who offer outreach support and education to community members, healthcare partners, clients and their families across the Algoma District. The three key pillars of the Collaborative Care Algoma Outreach program are: Capacity Building, Facilitation, and Healthcare System Navigation.

## **CAPACITY BUILDING for Health Care Partners, Community Members**

The team designed and implemented a strategy for the delivery of standardized education across all Health Care Professionals and Community Members. We provide leadership, clinical coaching/mentoring and educational activities to enhance knowledge of: Health Care Consent Act, Advance Care Planning conversations, Goals of Care conversations, End-of-Life planning conversations, Hospice care, and Palliative Approach to Care that is compliant with the Ontario Legal Framework.

### **EDUCATION PROVIDED TO APPROX. 250 INDIVIDUALS**

- Algoma Residential Community Hospice (ARCH) All Staff and Volunteers
- Sault Area Hospital (Advance Care Planning Pilot Project)
- Sault College Personal Support Worker (PSW) programs
- F.J. Davey Home (Leadership, Social Work, and Nurses)
- Group Health Centre (Chronic Disease Program)
- Superior Family Health Team (Physicians, NPs, Office Administration, Nurses, Executive Director)
- Home and Community Care Support Services-North East (Care Coordinators and Leaders)
- CTS Canadian Career College-Paramedic programs
- City of Sault Ste. Marie-Active 55+ Recreational Programs-monthly education sessions
- Elliot Lake-St. Joseph's General Hospital & Family Health Team
- North Shore Health Network
- City of Sault Ste. Marie- Virtual Seniors Active Living Fair 2022
- General Public – Station Mall weekly Pop-Up Clinics

## **COLLABORATIVE CARE ALGOMA TEAM IMPROVEMENTS**

- Membership with HPCO's Health Care Consent & Advance Care Planning Community of Practice
- Certified Regional Champion for Health Care Consent & Advance Care Planning for the Northeast
- Certified as HPCO Last Aid Provincial Lead Trainer
- Completed 75% of courses required for Patient Navigator Professional Certification
- Completed Advance Care Planning, Goals of Care, and Health Care Consent training

## **2022-2023**

- Ongoing program awareness
- Develop Collaborative Care Algoma Social media (website, Facebook page, etc.)
- Continue to build and deliver education presentations, targeting multiple audiences
- Advance Care Planning "pop-up clinics" across the Algoma District
- Complete Patient Navigator Professional Certification
- Further reach of program to include North Algoma (Wawa, Hornepayne, etc.)
- Revision of Advance Care Planning resources to fully align with Ontario's Legal Framework

## **FACILITATION**

Ongoing engagement with our community, facilitating Advance Care Planning and End-of-Life planning conversations early on in their health and personal care journey. Ongoing management of client referrals within the Algoma District; expanding our reach to rural communities.

## **HEALTH CARE SYSTEM NAVIGATION**

Enhancing health care delivery and improving the continuum of care by assisting clients and families with navigating the complex health care system. Early Resource Nurses act as a liaison between clients and health care professionals, maintaining ongoing connection with clients/SDM(s) throughout their health and personal care journey to address identified needs, provide resources, advocate for and connect with services.

- Assist in identifying client/family needs
- Advocate and navigate to most appropriate service/service provider
- Consults/Referrals
- Coordination of Palliative/other services within Algoma to support needs



# OUR STORIES

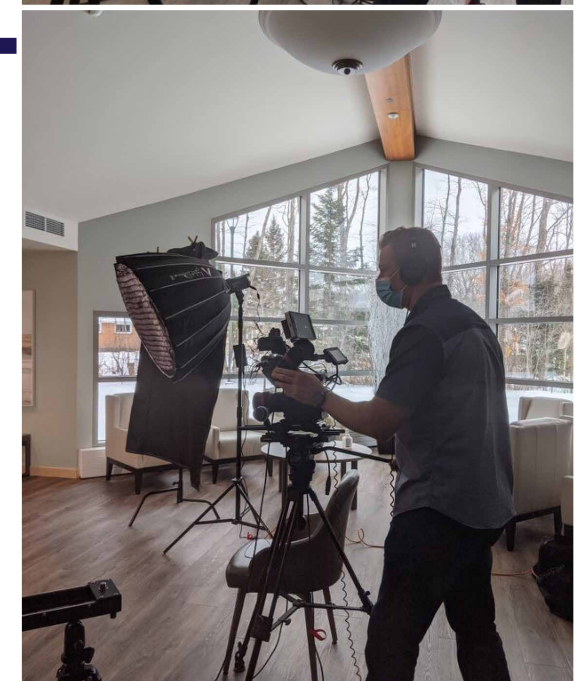
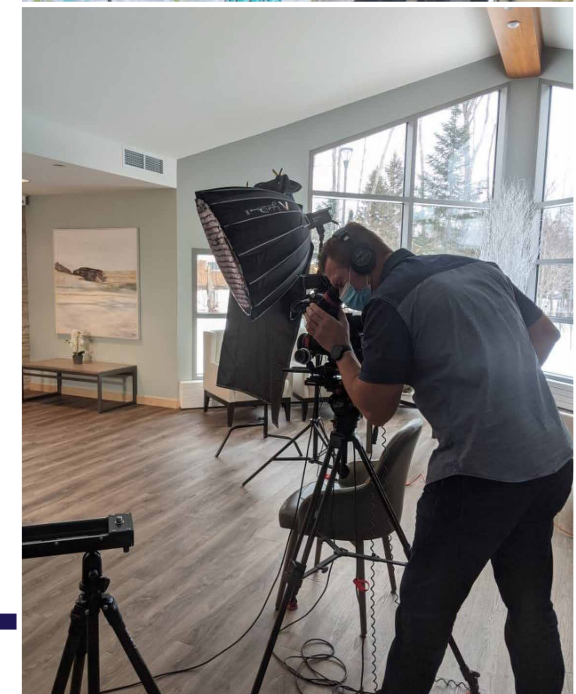
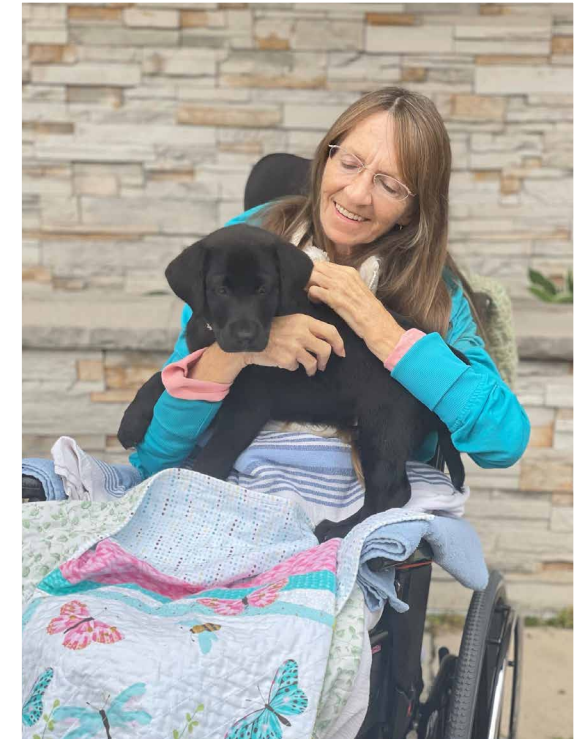
## WISH FULFILLMENT

One of our residents, we will call her “Lovely”, always believed that horses are very spiritual animals, very compassionate and healing. She always felt connected and at home in the presence of horses. While at ARCH, “Lovely” was asked if she had any final wishes. As she pondered on the question, time with family and friends was all that mattered. When the Supportive Care staff shared with her other wishes made true such as visits from a near by horse, she was brought to tears. With a quick phone call, the horses were here in a flash. “Lovely” spent the entire day that day outdoors amongst friends, family, and the backdrop of ARCH’s enchanting nature. Everything she adored in one place on October 20th, 2021. She died just days after, on her birthday.

## LEGACY BUILDING

There are many ways that ARCH provides an opportunity for Legacy Building to our ARCH residents, but in November 2021 we were presented with a very special wish. One of our community outreach patients, we will call him “Gratitude”, expressed interest in this service before coming to ARCH. He had a wish of creating a professional video legacy for his dear wife and two young children.

Neal Buconjic, Creative Director and Founder of Brass Ring Films, a local video production company since 2004, volunteered without hesitation to make this wish come true. Neal captured a priceless moment that this family can cherish for a lifetime. Natasha, Supportive Care Manager, interviewed the patient, behind the camera using Dignity Therapy.



# HOSPICE HEROES



**Fernando Jour**  
Volunteer Hospice Hero

“The most truly generous persons are those who give silently without hope of praise or reward.” This quote by Carol Ryrie Brink is a wonderful representation of Fernando. As a volunteer since 2015, Fernando embodies the values of ARCH. His compassion for residents and their families is evident in the time he spends sitting and talking with them. Fernando takes a strong interest in getting to know the residents and their families. He serves residents by preparing dinners, doing laundry, and supporting the care team with anything they need. When Fernando is at ARCH, he is fully present and his character and kindness are felt by all. He certainly touches the hearts of everyone he cares for at Hospice with his comforting and humble demeanor. Fernando proves that volunteers do not want to be praised for helping others, rather they are the people who thank others for giving them the opportunity to share in their final journey. In the wisdom of Fernando, “The greatest gift you can give is the gift of presence.”



**Penny Primeau**  
Staff Hospice Hero

“With hard work and dedication, anything is possible.” These words, spoken by Timothy Weah, embody Penny Primeau’s role at Hospice as a Personal Support Worker. Penny goes above and beyond the call of duty for our residents every shift, ensuring a safe and nurturing environment where residents and families feel supported. Penny has always been an outspoken advocate and her calm approach and years of experience permit her to provide quality, compassionate care through end-of-life to both our residents and their families. Our residents are well cared for and she is consistently praised for the bedside care that she gives so well. Those who know her say she is enthusiastic, empathetic, kind, and humble. Penny excels in numerous ways and means so much to many people. Her ability to connect with her coworkers, the residents, and their families and the profound impact she has had on those around her make Penny so deserving of this recognition. We are blessed to have her as part of our ARCH family and team as she truly enhances the lives of those we serve at Hospice. It is an honour and joy to serve alongside Penny.



**Circle K**  
Community Partner Hospice Hero

The difference between ordinary and heroic is action. Circle K inspires us with their everyday acts of silent generosity. They are a selfless and kind community partner who always jump at the opportunity to support Hospice. Circle K has partnered with ARCH to support all that we do both inside and outside of Hospice. As the home location for our Nevada Ticket Sales, the owners, staff, and corporate support continue to go above and beyond ensuring all fundraising needs are met. Over the last 4 years, Circle K staff members have volunteered at the ARCH Hospice Pancake Breakfast, ensuring all those in attendance have a great experience. When COVID hit, many fundraisers were put on hold or even canceled, but this didn’t stop the amazing team at Circle K from supporting us. They donated \$30,000 from their “Froster Program”, towards our COVID-19 Relief Fund ensuring ARCH could continue to care for local families. This past November, they came on board supporting a new event that saw over \$60,000 being raised for ARCH. We are grateful to have supporters like Circle K, who are passionate about helping Hospice.

# COMMUNITY SUPPORT

By supporting events, you help provide comfort to the community. Every organizer, volunteers, participant, sponsor, and donor makes caring for local families at ARCH possible. Our warmest thanks to you!

Grammies Masks .....	\$5,030.00
Joe Ruscio Tax Fundraiser .....	\$2,510.00
Alexa LeClair Photography .....	\$525.00
Flower Basket Sale .....	\$14,779.80
Hannah's Toy Sale .....	\$120.00
Flower's in Bloom .....	\$661.00
Hospice Golf Classic .....	\$28,250.97
Smile Cookies .....	\$32,335.30
Brooklyn & Jarret's Sale .....	\$340.00
Bucket List Cycle .....	\$17,350.50
REMAX .....	\$7,000.00
Ice Machine Donation .....	\$2,066.00
Catch The Ace .....	\$20,000.00
Hannah's Summer Treats .....	\$100.00
Camden & Seamus Bird House .....	\$200.00
Turkey Run with R.A.M Fitness .....	\$300.00
Leighton Bracelet Sales .....	\$620.00
Fall Walk .....	\$750.00
Merry & Bright Market .....	\$1,100.00
Halloween on Bush Street .....	\$1,708.25
Illuminate the Season with ARCH .....	\$64,377.37
SDU Class Donation .....	\$160.00
Great Bucket List Challenge .....	\$2,988.43

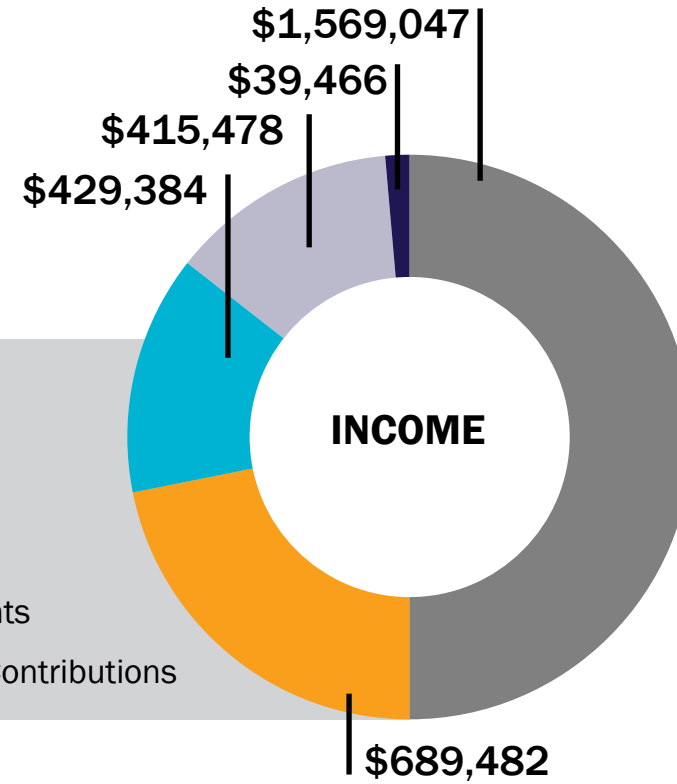




# WHEN YOU HELP HOSPICE, EVERYONE WINS!

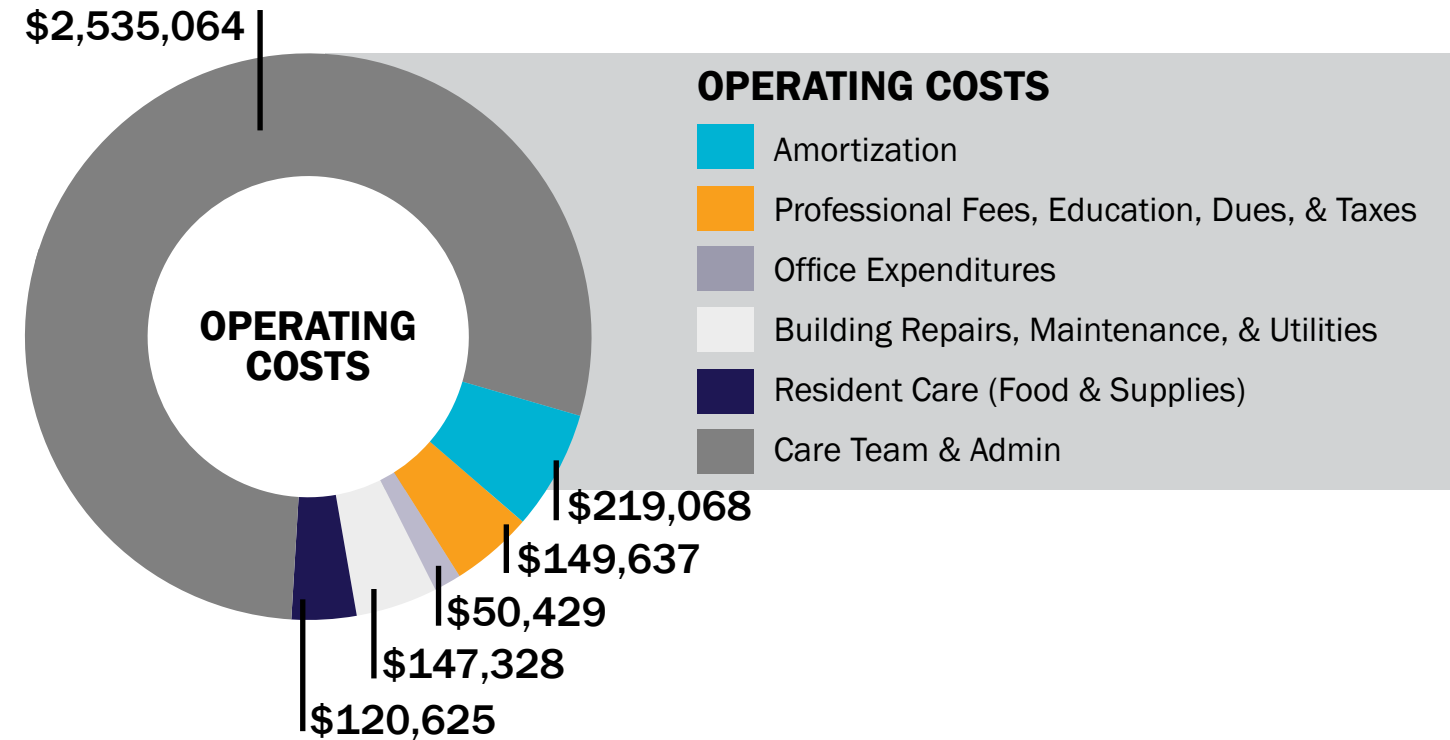
The ARCH 50/50 Draw has allowed us to provide quality, compassionate care through end-of-life. We re-branded the draw in this past year to reflect the meaning of the draw. The circle represents the continuous support we receive from the community that we are able to then give back as a part of the 50/50 fundraiser. It also represents the cycle of life and the impacts of Hospice that live on forever. This fundraiser has helped us tremendously when it came to raising funds during the pandemic. The option to support Hospice from the comfort of your home has changed the game. We are so grateful for everyone who continues to support our 50/50! The impact you make is life-changing.

# FINANCIAL SUMMARY



## INCOME

- Ministry
- Donations
- Fundraising ( Net)
- Wage Subsidies, Supplements, & Other Grants
- Interest & Amortization of Deferred Capital Contributions



## OPERATING COSTS

- Amortization
- Professional Fees, Education, Dues, & Taxes
- Office Expenditures
- Building Repairs, Maintenance, & Utilities
- Resident Care (Food & Supplies)
- Care Team & Admin

Public Relations & Fundraising Expenses (Fundraising Revenue captured in graph above as net revenue)

To request a copy of the Audited Financial Statements, please contact [info@archhospice.ca](mailto:info@archhospice.ca).





# COLLABORATION FOR QUALITY

ARCH Partners are organizations that contribute year after year - whether they donate, give in kind, or organize events. We distinguish their donations so that their customers, and those that support ARCH, know of their outstanding contribution. A big, warm thank you to all of the organizations that support us and bring comfort and care to local families. It is because of this generosity that ARCH is able to offer services at no cost to families.

## Friends

Have contributed more than \$500 per year to ARCH.



## Sapphire Partners

Have contributed more than \$5,000 per year to ARCH.



## Ruby Partners

Have contributed more than \$10,000 per year to ARCH.



## Tribute Partners

Have contributed more than \$1,500 per year to ARCH.



## Emerald Partners

Have contributed more than \$20,000 per year to ARCH.



# GIVING CIRCLE DONORS

## Emerald Circle Gifts between \$20,000 and above

GFL Environmental Inc.  
Hopson, Ruth  
Northern Ontario Heritage Fund  
Corporation  
The Circle K  
The Esquire Club  
The Machine Shop  
Tim Hortons

## Ruby Circle Gifts between \$10,000 and \$19,999

Buehner, Dr. Sharon  
Estate Of Mary Catherine King  
Imperial Oil  
Tulloch Engineering Inc.  
Village Media

## Sapphire Circle Gifts between \$5,000 and \$9,999

Caswell Concrete  
DOI: Compass Imaging  
Grand Gardens  
Hershey, Jean  
I.D.A. Pharmacy  
Lonergan, Marie  
Mio's Furniture Fashions

RE/MAX  
Rector Machine Works LTD.  
Sault Online  
Schikofsky, Jack & Luningning  
Traficante, Susan

## Tribute Circle Gifts between \$1,500 and \$4,999

AK Graphix  
Anderson, Richard  
Aurora's Westside  
Beilhartz, Lloyd & Wendy  
Beta Fluid Power Ltd.  
Bowles, Patricia  
Broadhagen, Donna  
Brown, Amie  
Brown, Armida  
Burmester, Jake  
Butkovich, Samantha  
Carmichael, Donna  
Caron, Ronald & Helene  
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Cliffe Printing  
Curry, David & Johanna  
Data Cabling Communications  
Dragonfly Shop  
Estate of Barbara Nicholls  
Estate Of Margaret Vanderburg  
Evolugen by Brookfield  
Renewable  
Fera, Louie  
Fidelity Investments Canada ULC  
Hamilton Beach, Susan  
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Hounsell, Roy & Lynda  
Ideal Snow Ploughing Inc.  
Italian Canadian Soccer Club  
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Johns, Wayne & Mary  
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Lillie Financial Ltd.  
Lloyd, Suzanne  
Local 678 Corrections  
Maltby, David & Linda  
Marcil, Melissa

McClure, James & D Ann  
Melville, James & Ann  
Moreau, Martial  
Ochoa, Isabelle  
Ouellette, Michel & Susan  
Priest, Jack & Shelagh  
R. F. Contracting Inc.  
Rector, David & Karen  
Rome's Independent Grocer  
Royal Canadian Legion Branch 25  
Ladies Aux  
Ruscio Masonry & Construction  
S. & T. Group  
Sault College of Applied Arts &  
Technology  
Silvano, Pat  
Skinner, Jennifer  
Soo Greyhounds  
Sturgeon, Theodore  
Taylor, Edward & Bonnie  
Tenaris  
Tenaris Algoma Tubes  
The Dragonfly Shop  
The Ideal Landscaper  
Thomas, Ralph & Caroline  
Tibbles, Dr. J. James & Nancy  
United Steel Workers  
United Way of Sault Ste. Marie &  
Algoma District  
Vidal, Gloria  
Whalen, Gerald  
Wright, Patricia

## Friends Circle Gifts between \$200 and \$1,499

Acosta, Helga D  
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Aim Recycling Ontario  
Algoma Bicycle Company Ltd.  
Algoma District School Board  
Algoma Insurance Brokers Ltd.  
Algoma Makers Market  
Algoma Occasional Teacher Local  
Algoma Power Inc.  
Algoma Steel Shops Department  
And-Son Contracting & Gravel

Enterprises Inc.  
Arnett, Steve  
Aro, Susan  
Assiginack, David & Patricia  
Atlas Auto Parts  
Avery Construction Ltd.  
Bailey, Barry & Carolyn  
Bailey, Lisa And Ty  
Bailey, Nova  
Bannerman, Maja  
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Barber, Marilyn  
Barich, Jill  
Barill, Donald & Valerie  
Barnett, Jeanne  
Barrette, Marc  
Barron, Winona  
Baxtar, Terri  
Bean, Christopher & Maria  
Beaton, Susan  
Belair, Roger & Paulette  
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Bergamin, Mary  
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Bertolo, Brian  
Bertolo, Theresa  
Bertolo, Victor & Linda Smith  
Bianchi, Dorothy  
Biasucci, Sam & Anna  
Big Arrow Variety & Gas Bar  
Bird-Thompson, Robert  
Black, Stan & Grace  
Blackburn, Malcolm & Catherine  
Blunt, David & Antoinette  
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Bourgeois, Jennifer  
Bourgeois, Norman  
Bowles, Tim  
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Briel, Frank & Catherine  
Brlecic, Martina

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Brooks, Robert  
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Bruni, Joe  
Brunton, Henry & Frances  
Bryant, Melanie  
Buckley, Michael  
Buconjic, N.  
Buie, Sherri Ross Buie Or Kari  
Bumbacco, Edward & Barbara  
Burdenuk, Conor  
Butland, Stephen & Sharran  
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Cady, Ryan  
Calam, Barbara  
Calam, Gregory  
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Cameron, Donald & Sharon  
Cameron, Frances  
Cameron, Herman  
Cameron, Robert  
Cameron, Trudy  
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Capell, Scott & Kimberly  
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Eddie, Ellen	Gould, Robert & Jean	Hot Rod Club	Lacroix, Claude & Rose	Maltby, Richard & Kathryn	Mount, Glynn & Carol
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Estate of Gary Leonard Diotte	Guitard, Paul	Irwin-MacKay, Lois	Larrhea Foundation	Mayer, Joan	Nichols, Catherine
Estate of Gayle Phyllis Maki	Gurevitch, Ronald	Ivic, Michael & Elsie	Lawrence, Lorna	McAuley, Ken & Sonja	Nichols, Paula (P.J.)
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Estate of Wayne Mount	Hall, Donald & Vivian	Janzen, Abram	Leith, Sandie	McCrea, Gary	Nixon, Peter & Dorothy
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Stone, Rodney  
Stortini, Hon. Ray  
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## THANK YOU FOR ALL OF THE SUPPORT

ARCH would like to express gratitude for the generous support of our donors whose gifts were received from April 1, 2021 to March 31, 2022. We could not provide our services without you.

Every effort has been made to assure the accuracy of donor names. If a name has been misspelled or omitted, please accept our deepest apologies and contact our Administrative Services so we can correct our records.



**ARCH exists to support individuals and their families during one of life's most challenging, yet most meaningful, times. As serious illness progresses, individuals and their families enjoy life to the fullest of their abilities, helping them create more cherished moments and memories together. We honour individual needs, providing support to live each day with comfort, dignity and the opportunity to embrace living every moment.**

